

Android/iOS Apps to Connect Therapists and Customers for Quick, Better Service Delivery

The Challenge

The client wanted to build two apps – for customer and therapists to have a two-way communication between them. They wanted to create apps so that users can search for therapists based on their location, while therapists could register, add info, and manage appointments.

The Solution

Trantor created two applications on iOS and Android platforms - one for customer and therapist each. The features of each app included,

Customer App:

- Search for therapists based current/saved location, and make booking
- Make payment online to confirm the appointment

Therapist App:

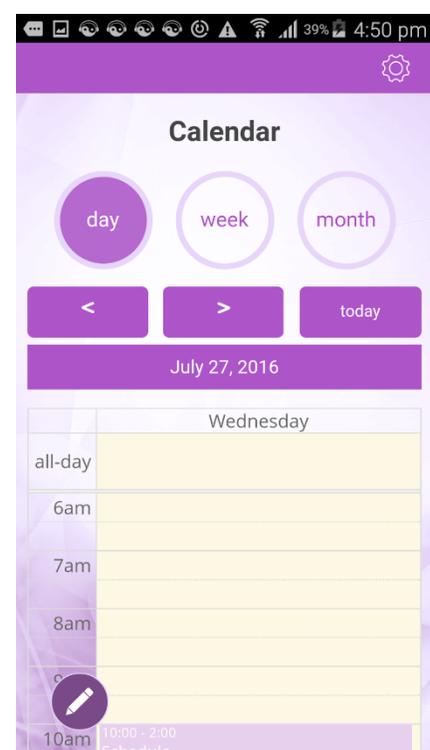
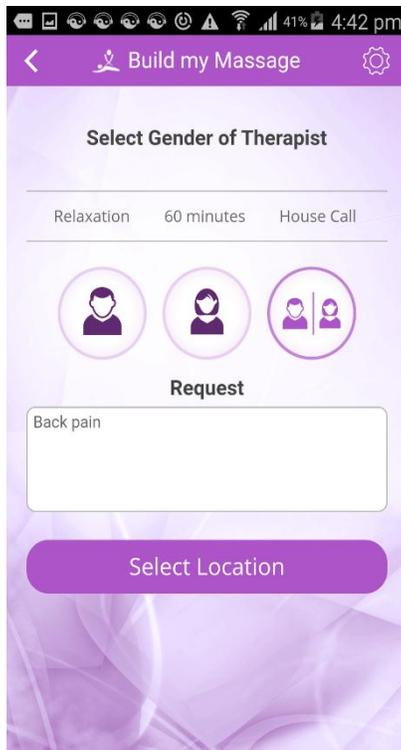
- User registration, update information, and add images
- Create and edit schedules to mark their availability for different days
- Only available therapists are shown when customer tries to search therapist for booking

The Client

The client is a booking agency that connects top-rated therapists with customers, to provide custom, convenient service experience.

“Our app is awesome, and customers are hooked to it. The way they have translated our business needs on to a robust functioning app is amazing. Kudos to the entire team

Founder



The Benefits

- 550+ Downloads for the app from iTunes/ Play Store in a short span
- Mobile apps helped the client to expand his business to multiple states in the US
- Better service delivery and enhanced customer satisfaction
- Increased customer retention by 60%

ABOUT TRANTOR

Trantor delivers innovative technology solutions to enable our clients achieve their business objectives at reduced cost. With expertise in both Cloud-based and traditional applications, we understand all aspects and challenges of software development from product and feature definition, through core product development and QA, deployment, and ongoing maintenance. Our deep experience in fintech and ecommerce, captive centers, and custom software development is unparalleled.

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